

ST REGIS

ASPEN

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Above and Beyond – Unique Service Programs are Trademarks
of St. Regis Aspen Resort

ASPEN, Colo. – The St. Regis Aspen Resort delivers tailored service and anticipatory personal attention to its guests. The hotel frequently adds services and amenities, all designed to ensure that guests receive an unrivaled experience at the resort. All guests are personally contacted prior to their arrival to prearrange activities, make restaurant reservations, secure ground transportation and assist with any special vacation preparations. In addition, guests enjoy the resort's many distinctive services, described below.

St. Regis Signature Butler Service –The St. Regis Butler is on-hand 24 hours a day, personally or electronically, to provide personal attention and assist guests with any and every request. The Butler escorts guest to their rooms at check-in and delivers coffee upon arrival and each morning. More traditional butler services include packing, unpacking, and organizing personal items, taking care of laundry, dry cleaning, and pressing, as well as shoe shine services. Guests in residence need only to call their Butler, who can handle any request, from room service to concert tickets.

Ski Valet Program – The resort's Ski Valet Program is one of its most popular and unique amenities. A team of trained Ski Valets makes the transition from guestroom to ski slope seamless and hassle-free. Ski Valets assist with ski and snowboard equipment and organize transportation to the ski mountain of the guest's choice. Ski Valets greet guests in the hotel lobby each morning with the latest weather and snow conditions on Aspen's four area mountains, as well as tips on where to find powder stashes, the best-groomed runs, and the most challenging moguls. The Valets take care of ski equipment when guests are off the slopes, storing skis and boots overnight and using a special system to dry boots so they are warm the next morning.

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St. Regis Pet Program – Pets visiting the St. Regis Aspen Resort receive royal treatment while on vacation. Dogs are treated to signature, five-inch thick dog beds with a royal purple cover, ceramic dog dishes and a package of gourmet dog biscuits refreshed daily. There is also a special Doggie Menu available for room service. The resort works with the locally run Pet Pals to provide full dog services, including walking and pet sitting. There is a \$100 flat fee per stay, per dog. In addition the concierge can arrange for guests to “borrow” a dog for the day from the Aspen Animal Shelter. Aspen is the ideal place to hike, walk and play with four-legged friends.

With a range of accommodations offering town and mountain views, the St. Regis Aspen Resort is well-suited as a romantic getaway, a family resort or a distinctive venue for successful meetings and events. The St. Regis Aspen Resort features 179 guestrooms and suites. The east wing of the resort features the exquisitely appointed St. Regis Residence Club, Aspen comprised of 25 spacious two- and three-bedroom fractional residences. In addition the hotel is home to the flagship Remède Spa – Aspen’s only resort spa – offering a luxurious and relaxing experience in 15,000 square feet of tranquil space.

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